

# Enterprise PBX

Complete PBX Functionality,  
Made Simple



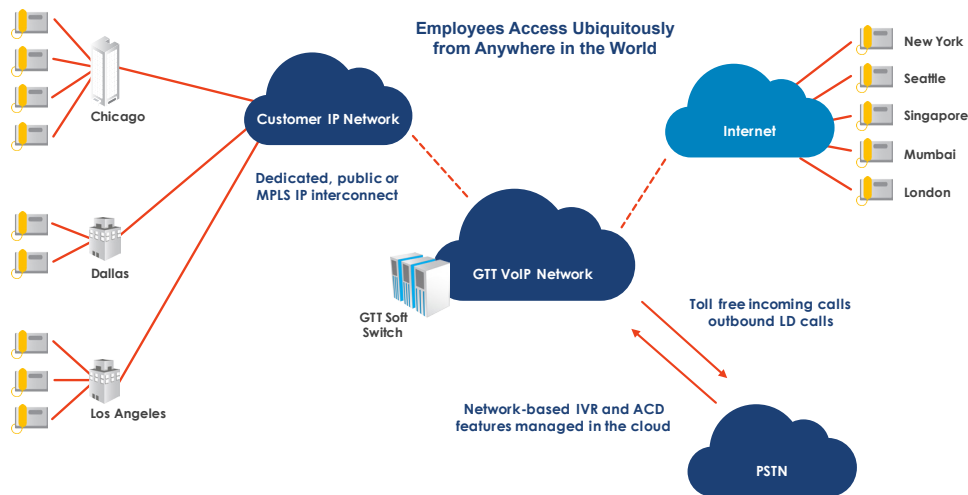
Managing an on-site PBX can be time-and-resource intensive. With Enterprise PBX, you can eliminate traditional voice infrastructure with voice services delivered through the cloud. The offering includes fully hosted and hybrid models for maximum flexibility.

## Comprehensive and Robust

Enterprise PBX is simple to use, with the ability to provision voice infrastructure instantly and control your service via a single administrator portal. The service includes complete PBX features, such as call transfer, music on hold, voicemail, unified messaging, company directory, receptionist, auto attendant, and enhanced call routing. Enterprise PBX is backed by guaranteed uptime and leading SLAs for consistent and optimal performance.

### A Truly Global Offering

With Enterprise PBX, you and your employees can benefit from a virtual office with advanced call routing capabilities across multiple locations and devices. The service is delivered via our highly redundant global network, which spans North America, South America, Europe and Asia. The user management portal provides integrated and consistent functionality, regardless of user location.



## Broaden Your Capabilities

Derive additional value from your Enterprise PBX investment by adding audio conferencing or any of our cloud-based services.

### Call Center

GTT's Call Center is cloud-based, delivering rich call center functionality at significant cost savings. The solution provides supervisors and agents with capabilities that include Automatic Call Distribution, queue routing functionality, an easy-to-use portal and the ability to work or manage employees anywhere in the world.

## Contact Center

Contact Center enables you to implement a new facility in only weeks, saving time and costs over traditional premises-based deployments. The solution provides agents and callers with maximum communication flexibility and efficiency, via an intelligent multichannel platform that encompasses email, voice, chat, SMS messaging and social networks.

## Call Route

GTT's Call Route provides complete routing control of domestic and global DIDs and toll-free numbers across offices, call centers and locations. Administrators can route by a single number or groups of numbers to one or more SIP trunks, route profile groups or chosen PSTN numbers via an online portal. The service is web-based, allowing you to take advantage of full feature functionality anywhere in the world.

## Service Options

### Enterprise PBX Standard

Includes the following features:

- Call forwarding
- Simultaneous ring
- Forward not registered CC
- Forward busy
- Forward no answer
- Ring time per user
- Accept/reject
- Do not disturb
- Call screening
- Caller ID
- Emergency caller ID
- Voicemail
- Multiple greetings
- Find me/follow me
- Voicemail to email, click-to-play link
- 5MB data storage
- User management portal
- Audio conferencing\*

### Enterprise PBX Advanced

Includes all the features of Enterprise PBX Standard, plus the following:

- Company directory
- On-net presence
- Dial translation plans
- Three-or-four digit internal dialing
- Time zones
- Time-of-day, day-of-week routing
- Time-of-ring and dial permissions
- Department and PIN codes
- Import/export capabilities
- Shared line appearance
- Call pickup and park
- Transfer directly to voicemail
- Voice broadcast
- Auto answer and music on hold
- Multiple auto attendant greetings
- 5MB to unlimited data storage
- Polycom VVX300 phone or upgrade
- Softphone for remote user access
- 500 minutes of long distance service\*\*

\*Additional fee applies

\*\*U.S. only

## Key Benefits

- A virtual office enables your employees to be productive anywhere
- Procure service worldwide, via a common pricing structure and voice infrastructure that is easily managed from a single portal
- Simplify collaboration with one device-agnostic contact number for employees
- Choose from flexible service options and a comprehensive range of features to meet diverse business requirements
- Extend reach through our global Sonus-based voice network, spanning five continents
- Select from fully hosted or hybrid deployment models
- Expand capabilities through additional cloud-based services, such as Call Center and Contact Center

## Contact Us

For more information, visit [gtt.net](http://gtt.net) or call:

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